

WebJunction Watch

by Cindi Hickey, WebJunction Kansas Coordinator



Are You an Accidental Technology Trainer?



Do you find yourself being snagged by your library customers to do some one-on-one technology support (aka training)? Do you want to offer some computer training for your library users but aren't sure how to begin to put it together? And what about sharing some technology training with the other people who work at your library? WebJunction Kansas has some help for you.

First, mark your calendar for the next [WebJunction Learning Webinar](#):

[The Accidental Technology Trainer](#)

October 17, 1-2 CT, 2-3 MT -- Free via WebJunction's Live Space (No registration required. Get the details for connecting at [The Accidental Technology Trainer](#) website.)

Stephanie Gerding, author of *The Accidental Technology Trainer: A Guide for Libraries*, will talk about the most common concerns of accidental trainers, recommend great tools and techniques, and share helpful advice from her experiences as a training coordinator at the Arizona State Library.

Next, visit [Patron Training Resources](#) at WebJunction Kansas! You'll find resources galore to help you refine your knowledge and training techniques or to get started designing a training program. Check out these starting points:

- [Technology Training for Patrons](#). This archived In Focus Webinar will provide you with some great tips from the field. While you are viewing, don't forget to check out the webinar companion, [Technology Training for Patrons: Quick Links](#).
- Need more of a guided tour, look at WebJunction's Pathfinder, [Developing Computer Classes for Patrons](#).
- You'll find more specific information about creating a training program at [Creating Lesson Plans for Teaching the Public](#).

Don't forget to check out the great resources at TechSoup! [Technology Training Resources: Resources to help the trainer](#) will lead you to tons of training resources. You may even find some training for yourself.

SEE ALSO:

[Internet Tutorials](#), an up-to-date listing of online tutorials you can use to help you design or point your library users to for their own self-paced learning. This site is maintained by Laura Cohen, Web Support Librarian, University at Albany, SUNY.

[Internet Resources for Patrons](#), online links for children, job seekers, genealogists, seniors, and more.

So if you're thinking **TRAINING** -- think WebJunction Kansas, your source for training tips, strategies, materials and online resources.

Until Next Month...

Have questions about WebJunction? Have a favorite hangout at WebJunction Kansas? Have some WebJunction tips or tricks for making the most of WebJunction resources? Share them with Kansas Kilroy c/o Cindi Hickey, chickey@kslib.info.