



## Statewide Services—FAQs for Public Librarians

<https://kslib.info>

800-432-3919 ♦ 785-296-3296

[kslc@ks.gov](mailto:kslc@ks.gov) ♦ [audiobooks@ks.gov](mailto:audiobooks@ks.gov)

The Statewide Services division encompasses the projects and services available to all residents of the state. We provide direct help by phone, email, IM, and screen share. Our contact info is above. Problems with a database, digital book platform, or ILL? Please contact the State Library, not the vendor, for assistance.

**SLK Website->Librarians->Statewide Services** – training documents, webinars, promotional materials, and more for all the sections listed on this sheet.

### **Kansas Library eCard**

- Need your admin login? Email us with your name and library.
- Optional: add patron email to accounts, patron receives card number in an email.
- Printable cards: can print blank pages of KSLCs from the website.
- Name? The Kansas Library Card is now called the Kansas Library eCard, but still abbreviated KSLC.

### **Reasons to Make a Card?**

- Access Digital Book eLending services. The majority of these require a personal account to function properly (for checkouts, holds, etc) and the KSLC provides that or a way to register for one.
- Backup access to the Databases/Online Resources. Most patrons can access the databases directly from the pages listed in the databases section (links have automatic login by location built in) but it is not perfect. Patrons can access by logging in to <http://kslc.org> instead. This site also works while patrons are traveling.

### **Statewide Databases**

**Training** – We do specific trainings on all the major database platforms plus “refreshers and news” trainings throughout the year. SLK webinars are always recorded and made available for viewing on our website.

### **Linking to Databases Options:**

1. Link to one of the State Library website database pages. Access from these pages not working at your library or school? Statewide links work by recognizing your internet address as being in Kansas. Send us your IP address/range to have your access fixed.
  - Main (Adult/Public Library version): <https://kslib.info/eor>
  - Student Research (Middle-High School version): <https://kslib.info/students>
  - Research for Kids (Elementary age or younger): <https://kslib.info/kids>
2. Ask us for direct database links for your own site (same links as used on the State Library pages).
3. Direct setup with vendor. This is the only option that allows for local statistics on databases.

### **Recommended for Public Libraries or Patron Favorites:**

- Explora – searches many standard EBSCO databases at once (Academic Search Premier, MasterFile, Business Source, etc).
- HeritageQuest – search city directories, census records, etc.
- Auto Repair Center – vehicle repair information, specifications, and other information.
- Learning Express – skill improvement tutorials, GED, ACT, and occupational tests galore.
- Universal Class – online courses in everything from Excel to pet grooming. Watch lectures independently or join the full course for interaction with an instructor.



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- Consumer Health Complete – fact sheets on conditions/diseases & medications.
- NoveList – read-a-likes and other reader’s advisory materials.
- Small Business Reference Center – contains NOLO books and can limit searches to “forms.”

### Tools:

- Journal Finder – *where* is a specific periodical full-text in the databases, so I can read/browse online?
- Journal Alerts—create an EBSCO sign in so you can create an alert for new full-text issues of periodicals.
- Kansas Periodical Index –citations for finding articles in Kansas-specific journals.
- EBSCO permalinks – anywhere you see “share” or “permalink” this is the direct link for that article, journal record, search, etc. These can be emailed to patrons or used on your website as needed.

### Digital Books eLending

- Platform statistics available; local stats available for RBDigital, cloudLibrary, and Freading.
- Webinars covering individual platforms, plus “refreshers & news” spaced out in year.
- Learn to use – please see the Devices & Instructions page on the patron side of the digital books page at <https://kslib.info/digitalbooks>
- **Linking to** – Please link to the digital books main page (<https://kslib.info/digitalbooks>) instead of directly to the platform’s site.
- Kids’ platforms (<https://kslib.info/eBooksforKids>) – statewide links available directly to each, like database links (just ask).
  - BookFlix – public libraries may sign up for a special local access link that allows statistics.
  - Britannica E-STAX – recommend that schools sign up for direct access and use MARC records.

### Interlibrary Loan

- Any library may be a part of the statewide ILL system. Just make your materials available to share in order to borrow from others. Your Regional Library System consultants can assist you in joining and learning to use the ILL system.
- KanILL-L – listserv just for librarians involved in statewide ILL. Find it under “Join Email Lists.”
- Courier system – libraries may sign up for courier service, an alternative to sending ILL materials through the US mail. Administered by NEKLS, called Kansas Library Express.
- Book Discussion Sets – when a library has finished a book discussion, the set of extra book copies can be borrowed by other libraries. Full list in Excel available on website.
- Floating Collections-devices to ILL that stay at your library until another library requests it.

### Continuing Education

- Calendar – webinars hosted by the State Library AND other libraries, professional organizations, vendors.
- Join Email Lists – please join KanLib-L, the listserv for Kansas librarians. Any librarian may post to this list. The State Library announces grants, webinars & training opportunities, and updates on our services.
- WebJunction- Self-paced and web-based online courses, webinars, archives, and resources in library services, technology, management, and more. Access at <https://kslib.info/webjunction>